

Terms and Conditions **Stafford Music School**

Revised June 2021

Please retain for your future reference

- Payment for lessons is required on the **1st of every month** through our payment provider **Go Cardless**. A total of 43 lessons will be provided per year. This equates to *an average* of 4 lessons per month for each of the 11 months taught and the monthly fee remains the same each month. 'Immediate-Family 10% Discount' details available on request.
- If payment is not made, lessons **CANNOT** be attended.
- For Yamaha group lessons, course books will be required as part of your study programme and start from £25.00 per book (including accompanying CD or USB). Each book will normally last at least 1 year of study.
- Lessons not attended by yourself, for whatever reason, will still take place and we will reserve your place in your absence. Consequently, **payment will still be due for any lessons missed**. 24 hours notice prior to the cancellation of a lesson is still appreciated to cause minimal disruption.
- In the event that only one student attends a group lesson, class time will reduce to half an hour for that week only (our usual one to one duration).
- If a group permanently reduces to 2 students the class duration will reduce to half an hour.
- In the unfortunate event that you are unable to continue with your lessons, we respectfully ask for **one calendar months' notice of cancellation by email**
- Lessons cancelled by your teacher will be refunded in full for that session, unless an alternative time and date can be agreed or a suitable replacement teacher is available face to face or online.
- Stafford Music School reserves the right to replace the teacher of the classes with another suitably qualified teacher should this become necessary.
- Stafford Music School reserves the right to amalgamate classes from time to time. If this is necessary you will be notified in advance.
- Stafford Music School reserves the right to exclude any member who becomes too disruptive for a class to continue effectively.
- It is your responsibility to inform us of any changes to your personal details.